



## **Frequently Asked Questions – Chateaux at Aurora Park**

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Community Manager: Tara Segura

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### **1. Who is responsible for exterior maintenance?**

Homeowners are responsible for the exterior maintenance of their homes, for which Design Review Committee (DRC) approval is required.

### **2. Who is responsible for water and sewer?**

Homeowners are responsible for their individual water and sewer charges and maintenance.

### **3. What amenities are offered within the community?**

The community has a park, lush landscaping, and two beautiful water features. All landscaping is cared for by the association. There is no clubhouse or pool.

### **4. What does the Association's insurance cover?**

The Association's insurance covers liability on Common Areas, D&O, and Property Coverage for fences and signs.

### **5. Is trash pickup covered by the Association?**

Yes, trash is picked up curbside on Fridays. Recycling is available for a deposit of \$5 (for a bin) for twice a month recycling.

### **6. Who is the association's insurance company?**

The insurance company is Peliton Insurance, 303.771.1800.

### **7. Do I have to insure both the inside and outside of my unit?**

Yes. Please check the Governing Documents and your insurance agent for recommended limits.

## **8. How do I get DRC approval?**

The DRC form can be obtained either from our website in the forms folder or by contacting Westwind Management for a copy.

## **9. What color or kind of shingle can I use for replacement of my roof?**

The closest matching shingles that have been approved over the last couple of years are either the Tamko brand in the Rustic Slate color or the Timberline brand in the Barkwood color.

## **10. Are there restrictions on "For Sale" signs in the community?**

There is only one sign allowed per home, 2 feet square in size and must be placed in a window.

## **11. Are there pet restrictions in the community?**

The city ordinance pet restrictions are in effect.

## **12. Can I make my association payment by credit card or by E-check?**

Yes, please go to [www.westwindmanagement.com](http://www.westwindmanagement.com) and click on 'Make a Payment.' You may pay with any major credit card, debit card or by E-check. You may make a one-time payment or set up recurring payments to be deducted directly from your checking account. The E-check feature is free of charge, however there is a 3% fee for credit card transactions and a \$5.00 fee for debit card transactions.

## **13. Where should I send my maintenance fee payment?**

Please send your payment to: PO Box 95854, Las Vegas, Nevada 89193-5854

## **14. What do the maintenance fees cover?**

- Irrigation water and sewer for common areas
- Common area electric
- Trash removal (curbside)
- Snow removal
- Lawn & Tree care
- Street repairs
- Fence repairs
- Professional management
- Insurance (common areas only)
- Pond water feature maintenance

**The Chateaux at Aurora Park Homeowners Association has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is 22122.**