



Frequently Asked Questions – Homestead Village Maintenance

1. **What do the maintenance fees cover?**
 - a. Irrigation and pool water
 - b. Natural gas for the pool
 - c. Common area electric
 - d. Weekly curbside trash pickup and bi-weekly recycling
 - e. Exterior painting of homes on a 5 year cycle
 - f. Lawncare, irrigation repairs
 - g. Snow removal
 - h. Tree and shrub replacement
 - i. Pool maintenance
 - j. Professional association management
 - k. Casualty insurance for each structure and general liability insurance
 - l. Audit of financial records

2. **When and where are the meetings held?** The meetings are held on the 3rd Tuesday of each month at 8:00 am. The meetings are held at the homes of the Board Members, on a rotating basis. Please call or check the website for the location of the meeting.

3. **What day is trash pickup?** Curbside trash pickup is on Thursdays and recycling is available every other week. Services are provided by Alpine Waste. Alpine Waste can be contacted at 303.744.9881.

4. **What amenities are at the Homestead Village Maintenance Association?** There is a seasonal exterior pool located along Poplar Street, at roughly the center point of the street. The pool is on the west side of the street.

5. **Are there restrictions on "For Sale" signs in the community?** Yes – homeowners are allowed one "For Sale" sign not larger than five square feet placed on the lot or inside a window.

6. **Are there pet restrictions in the community?** Yes – homeowners are allowed no more than two household/domestic pets allowed per home. Normal leash laws for the City of Centennial apply.

7. **What are the snow removal limits/guidelines for the community?** The association removes snow from the individual walkways leading to each home's porch, all driveways, the common walkways and the streets throughout the community, but only when the appropriate, contracted depths are reached.

- a. Individual Walkways, Driveways, Common Walkways – Shoveled/cleared if snow reaches a depth of 2". Please note, however, that snow removal will not begin until the snow has stopped falling. If predicted snow levels are 6" or greater, snow removal will begin before the snow stops falling, with a final clearing done upon completion of the storm. *The association will also plow the sides of the streets where necessary to create a clear walking path to mailboxes at a depth of 2".*
- b. Streets – Plowed if snow reaches a depth of 6". Anything less than that is left to melt naturally, unless otherwise determined by the Board of Directors.

8. Who is the insurance company? The insurance company is American Family Insurance. They can be reached at 303.504.9605.

9. Can I make my association payment by credit card or E-check?

Yes, please go to www.westwindmanagement.com and click on 'Make a Payment.' You may pay with any major credit card, debit card or by E-check. You may make a one-time payment or set up recurring payments to be deducted directly from your checking account. The E-check feature is free of charge, however there is a 3% fee for credit card transactions and a \$5.00 fee for debit card transactions.

10. What is Westwind Management's address? 27 Inverness Drive East, Englewood, CO 80112

11. Where should I send my maintenance fee payment? Please send your payment to: PO Box 95854, Las Vegas, Nevada 89193-5854

The Association has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is: 21126