



Frequently Asked Questions – Tuscany South Maintenance Association DBA Siena

Community Manager: Rana Valentine - Yoksh

- 1. Who is the insurance company (liability only)?** The insurance company is Auto Owners Insurance, National Insurance Brokerage 720.524.4700.
- 2. When are the meetings held?** The meetings are held quarterly on the 2nd Thursday of January, April, July & October. Contact Westwind Management to verify time and location. Annual and Budget Ratification meetings are held in November each year.
- 3. Where do I obtain information concerning Architectural specifications?** Design Review Committee (DRC) applications can be found by visiting www.westwindmanagement.com and going to The Siena link.
- 4. What day is trash pickup?** Tuesday is pick up day with every other week recycling. Waste Management is the service provider and you will need to contact them to coordinate recycling service at (303) 797-1600. Homeowners provide their own trash containers.
- 5. What amenities are at The Siena HOA?** Two large parks. One park has large open space, basketball area and picnic area. The other park has a covered gazebo and playground space. There are tennis courts located within Siena that are part of the Tuscany Recreation Association.
- 6. Are there restrictions on "For Sale" signs in the community?** Yes. One sign advertising a home for sale or lease is permitted, not to exceed 5 square feet. Signs must be removed within two weeks after closing or transfer of property.
- 7. Are there pet restrictions in the community?** Two common household pets may be kept at any one time and may not be bred or maintained for commercial purposes. Livestock, such as horses, poultry, swine, goats, etc. are not permitted.

8. Can I make my association payment by credit card or E-check? Yes, please go to www.westwindmanagement.com and click on 'Make a Payment.' You may pay with any major credit card, debit card or by E-check. You may make a one-time payment or set up recurring payments to be deducted directly from your checking account. The E-check feature is free of charge, however there is a 3% fee for credit card transactions and a \$5.00 fee for debit card transactions.

9. What is Westwind Management's address? 27 Inverness Drive East, Englewood, CO 80112

10. Where should I send my maintenance fee payment? Please send your payment to: PO Box 95854, Las Vegas, Nevada 89193-5854

11. What do the maintenance fees cover?

- Weekly trash service and bi-weekly recycling
- Landscape maintenance of the common areas
- Water and electricity for the common areas
- Maintenance of playground and park areas
- Insurance on Association owned property
- Directors & Officer's insurance
- Professional management services
- Social events
- Administrative expenses
- Reserve funding

Tuscany South Maintenance Association (Siena) has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is 22385.