



Frequently Asked Questions – Sunstone Homeowners Association

Community Manager: Kent Kuhlmann

1. Who is the master insurance company?

Contact Anderson Ban – 303.814.3558

2. When are the meetings held?

Board Meetings are held monthly on the 4th Tuesday, please contact Westwind Management Group to confirm the date, time and location. Annual meeting is held in July.

3. What day is trash pickup?

Trash removal is curbside pickup weekly on Tuesdays.

4. What amenities are at Sunstone?

Pool

5. How do I obtain a Pool key?

Contact Westwind Management at 303-369-1800. The 1st key is issued at no charge. Replacement keys are \$25.00 per key.

6. Is there a restriction on "For Sale" signs in the community?

There is one sign allowed in the window per unit.

7. Are there pet restrictions in the community?

The pet restrictions are per city ordinance.

8. Is there reserved parking?

There is one (1) reserved space per unit.

9. Can I make my association payment by credit card or by E-check?

Yes, please go to www.westwindmanagement.com and click on 'Make a Payment.' You may pay with any major credit card, debit card or by E-check. You may make a one-time payment or set up recurring payments to be deducted directly from your checking account. The E-check feature is free of charge, however there is a 3% fee for credit card transactions and a \$5.00 fee for debit card transactions.

10. Where should I send my maintenance fee payment?

Please send your payment to: PO Box 95854, Las Vegas, Nevada 89193-5854

11. What do the maintenance fees cover?

- Water and sewer
- Irrigation water
- Common area electric
- Common area gas (Pool)
- Trash removal (curbside)
- Exterior building maintenance
- Snow removal
- Lawncare
- Painting
- Roof repair
- Asphalt repairs
- Pool maintenance
- Fence repairs (S. Ivory and Common only)
- Professional management
- Insurance
- Mail kiosks

Sunstone Homeowners Association has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is 22376.