

## Frequently Asked Questions – Piney Creek East Maintenance Association DBA Tuscany Maintenance

Community Manager: Rana Valentine - Yoksh

- **1. Who is the insurance company (liability only)?** The insurance company is Auto Owners Insurance, National Insurance Brokerage (720) 524.4700.
- **2. When are the meetings held?** The meetings are held monthly. Please call Westwind Management to verify time and location. There is no meeting held in December. Winter meetings are held at the Trails Recreation Center and summer meetings are held at the pool.
- 3. Where do I obtain information concerning Architectural specifications? Architectural Control Committee (ACC) applications can be found by visiting <a href="https://www.westwindmanagement.com">www.westwindmanagement.com</a> and going to The Tuscany Maintenance link.
- **4. What day is trash pickup?** Monday. Recycling service is available. The trash provider is Waste Management, you will need to contact them to set up recycling at (303) 797-1600.
- **5. What amenities are at The Tuscany Maintenance HOA?** Garden-like greenbelts and park.
- **6.** Are there restrictions on "For Sale" signs in the community? Yes. No signs of any kind shall be displayed to the public view on any Lot except an owner may display one (1) sign of not more than five (5) square feet advertising the property for sale or for rent. The sign may not be placed on any fencing within the community.
- 7. Are there pet restrictions in the community? Normal household pets may be kept and maintained provides these pets are of a reasonable number. The number of pets maintained in any household shall not violate the rules and regulations of any governmental authority having jurisdiction over the property and shall be subject to all governmental animal control ordinances and laws. These pets shall not be kept for any commercial purposes. No animals, including livestock, poultry, birds or bees of any kind shall be raised, boarded or kept for any commercial purposes.

## 8. Can I make my association payment by credit card or E-check?

Yes, please go to <a href="www.westwindmanagement.com">www.westwindmanagement.com</a> and click on 'Make a Payment.' You may pay with any major credit card, debit card or by E-check. You may make a one-time payment or set up recurring payments to be deducted directly from your checking account. The E-check feature is free of charge, however there is a 3% fee for credit card transactions and a \$5.00 fee for debit card transactions.

## 9. Where should I send my maintenance fee payment?

Please send your payment to: PO Box 95854, Las Vegas, Nevada 89193-5854

## 10. What do the maintenance fees cover?

- Common area landscape
- Weekly trash service and bi-weekly recycling
- Limited snow removal on sidewalks adjacent to common areas
- Water and electric for the common areas
- Maintenance of the common area park and playground
- Insurance for common elements
- Professional management services
- Administrative expenses
- Funding of reserves

Maintenance Association for Piney Creek East (Tuscany Maintenance) has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is 22383.