



## **Frequently Asked Questions – Piney Creek East Recreation Association DBA Tuscany Recreation**

---

Community Manager: Rana Valentine - Yoksh

---

- 1. Who is the insurance company (liability only)?** The insurance company is Philadelphia, National Insurance Brokerage 720.524.4700.
- 2. When are the meetings held?** The meetings are held monthly. Please call Westwind Management to verify time and location. There is no meeting held in December. Winter meetings are held at the Trails Recreation Center and summer meetings are held at the pool.
- 3. Where do I obtain information concerning Architectural specifications?** Architectural specifications are only for Tuscany South "Siena" or Tuscany Maintenance. Please refer to the appropriate Association.
- 4. What day is trash pickup?** Not applicable.
- 5. What amenities are at The Tuscany Recreation HOA?** Swimming pool, wader pool, tennis courts (located at 5885 S. Biscay Street and within Siena), playground and a picturesque garden area.
- 6. Are there restrictions on "For Sale" signs in the community?** No for sale signs within Tuscany Recreation.
- 7. Are there pet restrictions in the community?** Pets are not permitted at the pool or on the tennis courts.
- 8. What is Westwind Management's address?** 27 Inverness Drive East, Englewood, Colorado 80112.
- 9. Where should I send my maintenance fee payment?** Please send your payment to: PO Box 95854, Las Vegas, Nevada 89193-5854

**10. Can I make my association payment by credit card or E-check?** Yes, please go to [www.westwindmanagement.com](http://www.westwindmanagement.com) and click on 'Make a Payment.' You may pay with any major credit card, debit card or by E-check. You may make a one-time payment or set up recurring payments to be deducted directly from your checking account. The E-check feature is free of charge, however there is a 3% fee for credit card transactions and a \$5.00 fee for debit card transactions.

**11. What do the maintenance fees cover?**

- Pool maintenance
- Professional pool management including lifeguards, pool building and wader pool
- Tennis court maintenance and repair
- Common area electric and water
- Landscape maintenance of the common areas
- Trash service for the pool
- Professional management services
- Community social events
- Lighting repairs on the common elements
- Insurance on the common area
- Association newsletter
- Funding of the reserves

**Piney Creek East Recreation Association (Tuscany Recreation) has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is 22384.**