



Frequently Asked Questions – Windmill Creek Association

Community Manager: Janette Rider

- 1. Who is the insurance company?** The insurance company is Anderson-Ban 303.814.3558
- 2. When are the meetings held?** The meetings are held on the 4th Tuesday of each month beginning at 6p.m., located at the clubhouse. Please confirm with management the time and location.
- 3. What day is trash pickup?** Any day is trash pickup day! Windmill Creek currently features trash dumpsters that are available any time. The dumpsters are emptied on Mondays, Wednesdays and Saturdays.
- 4. What amenities are at the Windmill Creek Association?** The residents of Windmill Creek enjoy a pool, spa, children's play area, clubhouse with fitness center, and business center.
- 5. Are there restrictions on "For Sale" signs in the community?** Yes. One sign no larger than 18" X 24" that indicates unit is FOR SALE or FOR RENT may be displayed in the window.
- 6. Can I make my association payment by credit card or E-check?** Yes, please go to www.westwindmanagement.com and click on 'Make a Payment.' You may pay with any major credit card, debit card or by E-check. You may make a one-time payment or set up recurring payments to be deducted directly from your checking account. The E-check feature is free of charge, however there is a 3% fee for credit card transactions and a \$5.00 fee for debit card transactions.
- 7. What is Westwind Management's address?** 27 Inverness Drive East, Englewood, CO 80112.
- 8. Where should I send my maintenance fee payment?** Please send your payment to: PO Box 95854, Las Vegas, Nevada 89193-5854

9. Are there pet restrictions in the community? Yes. Owners of Residential Units shall be permitted to keep and maintain no more than two (2) household pets at any time in any Residential Unit. No dog shall exceed 60 pounds; Pets are not permitted to run free outside of any Unit at any time. When outside of a unit, pets should be on a leash, no longer than 6' and in control by their owner at all times. Owners must pick up the waste created by their pets both on the balcony and outside of their unit. Pets may not be kept outside on the balcony for longer than 2 hours. Barking dogs which create a noise problem will not be permitted. Owners are responsible to prevent pets from damaging any landscaping, buildings or property owned by others. Any damage to landscaping or Common Elements caused by any pet shall be repaired or replaced, as necessary, at the Owners expense. Owners of dogs that are aggressive to anyone on the Windmill Creek property will be warned. Any further infractions will be fined. After a warning the owner of any dog that bites anyone on the Windmill Creek property will be fined \$100.00. Further infractions of biting will cause the owner to be fined \$200.00. Any biting will be reason for the victim to request action by Arapahoe County Animal Control. No pets are allowed in the community amenities, except whereas acting as aides for handicapped Owners or occupants of a Unit.

10. What do the maintenance fees cover?

- Pool
- Spa
- Children's play area
- Clubhouse with fitness center, business center and billiard's room
- Grounds maintenance
- Exterior building maintenance
- Water and sewer
- Electricity (common area only)
- Snow removal
- Insurance on the building exterior
- Trash removal
- Professional Management
- Exterior garage and carport maintenance

Association has been registered with the Colorado Department of Regulatory Agencies / Division of Real Estate as now required by law. The HOA number assigned to this Association is: 24405